

## UR52&UR55

# Industrial Cellular Router

## Quick Start Guide



Ursalink Technology Co., Ltd.

#### Welcome

Thank you for choosing Ursalink UR52&UR55 industrial cellular router.

This guide describes how to install the UR52&UR55 and how to log in the Web GUI to configure the device. Once you complete the installation, refer to the Ursalink UR52&UR55 User Guide for instructions on how to perform configurations on the device.

#### **Related Documents**

This Start Guide only explains the installation of Ursalink UR52&UR55 router. For more functionality and advanced settings, please refer to the relevant documents as below.

| Document                      | Description   |
|-------------------------------|---|
| Ursalink UR52&UR55 Datasheet  | Datasheet for the Ursalink UR52&UR55 industrial cellular router.    |
|                               | Users could refer to the guide for instruction on how to log in the |
| Ursalink UR52&UR55 User Guide | web GUI, and how to configure all the settings.                     |

The related documents are available on Ursalink website: <u>http://www.ursalink.com</u>.

#### **Declaration of Conformity**

UR52&UR55 are in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.





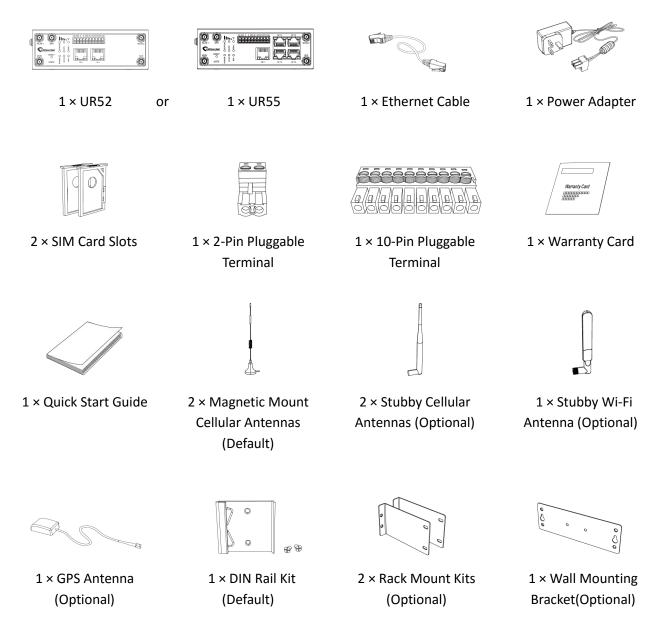
For assistance, please contact Ursalink technical support: Email: support@ursalink.com Tel: 86-592-5023060 Fax: 86-592-5023065



#### **1. Packing List**

Before you begin to install the UR52&UR55 router, please check the package contents to verify that you have received the items below.

#### **1.1 Package Contents**



If any of the above items is missing or damaged, please contact your Ursalink sales representative.

1

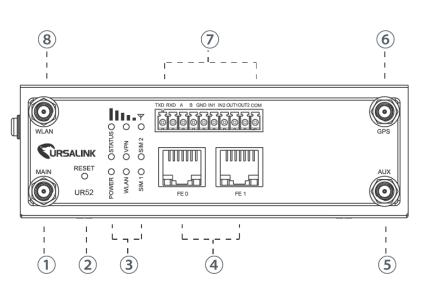


#### 2. Hardware Introduction

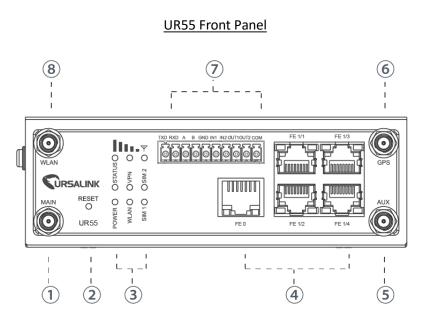
#### 2.1 Overview

A. Front Panel

#### UR52 Front Pane



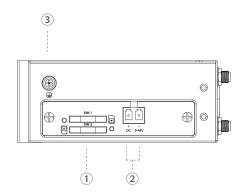
- ① Main Cellular Antenna Connector
- 2 Reset Button
- 3 LED Indicator Area
  POWER: Power Indicator
  STATUS: Status Indicator
  WLAN: Wi-Fi Indicator
  VPN: VPN Indicator
  SIM 1: SIM 1 Status Indicator
  SIM 2: SIM 2 Status Indicator
  \$\Text{W}\$: Signal Strength Indicator
- ④ Ethernet Port Indicator
- 5 AUX Cellular Antenna
- 6 GPS Antenna Connector
- ⑦ Serial Port & I/O
- 8 Wi-Fi Antenna Connector



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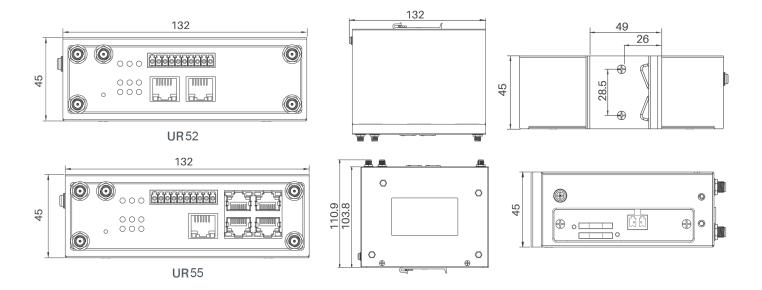


#### B. Left Side Panel

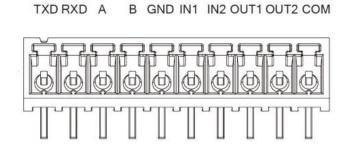


- ① SIM Card Slot
- Power Connector
- ③ Grounding Stud

#### 2.2 Dimensions (mm)



#### 2.3 Pinouts



| PIN | RS232 | RS485 | DI  | DO   | Description     |
|-----|-------|-------|-----|------|-----------------|
| 1   | TXD   |       |     |      | Transmit Data   |
| 2   | RXD   |       |     |      | Receive Data    |
| 3   |       | А     |     |      | Data +          |
| 4   |       | В     |     |      | Data -          |
| 5   | GND   |       | GND |      | Ground          |
| 6   |       |       | IN1 |      | Digital Input1  |
| 7   |       |       | IN2 |      | Digital Input2  |
| 8   |       |       |     | OUT1 | Digital Output1 |
| 9   |       |       |     | OUT2 | Digital Output2 |
| 10  |       |       |     | COM  | Common          |
| 10  |       |       |     | COM  | Ground          |



| V+ V- |  |
|-------|--|
|       |  |
|       |  |

| PIN | Description |
|-----|-------------|
| 11  | Positive    |
| 12  | Negative    |

#### 2.4 LED Indicators

| LED            | Indication      | Status      | Description  |  |  |
|----------------|-----------------|-------------|--|--|--|
|                | Davis a Chatria | Off         | The power is switched off                                      |  |  |
| POWER          | Power Status    | On          | The power is switched on                                       |  |  |
|                |                 | Croop Light | Static: Start-up   |  |  |
| STATUS         | System Status   | Green Light | Blinking slowly: the system is running properly                |  |  |
|                |                 | Red Light   | The system goes wrong  |  |  |
|                |                 | Off         | VPN is disconnected  |  |  |
| VPN VPN Status |                 | Green Light | VPN is connected   |  |  |
|                |                 | Off         | Wi-Fi is disabled  |  |  |
| WLAN WLAN Sta  | WLAN Status     | Croop Light | Static: Wi-Fi is enabled                                       |  |  |
| (Wi-Fi)        |                 | Green Light | Blinking slowly: sending or receiving data via Wi-Fi           |  |  |
|                |                 | Off         | SIM1 or SIM2 is registering or fails to register (or there are |  |  |
|                | SIM Card Status | OII         | no SIM cards inserted)   |  |  |
|                |                 | Green Light | Blinking slowly: SIM1 or SIM2 has been registered and is       |  |  |
| SIM1/SIM2      |                 |             | ready for dial-up  |  |  |
| 51111/51112    |                 |             | Blinking rapidly: SIM1 or SIM2 has been registered and is      |  |  |
|                |                 |             | dialing up now   |  |  |
|                |                 |             | Static: SIM1 or SIM2 has been registered and dialed up         |  |  |
|                |                 |             | successfully   |  |  |
|                |                 | Off         | No signal  |  |  |
|                |                 |             | Static/Off/Off: weak signals with 1-10 ASU (please check if    |  |  |
|                |                 |             | the antenna is installed correctly, or move the antenna to     |  |  |
| Signal         | Signal 1/2/3    |             | a suitable location to get better signal)                      |  |  |
| Strength       | 51g1101 1/2/5   | Green Light | Static/Static/Off: normal signals with 11-20 ASU (average      |  |  |
|                |                 |             | signal strength)   |  |  |
|                |                 |             | Static/Static/Static: strong signals with 21-31 ASU (signal is |  |  |
|                |                 |             | good)  |  |  |



#### 2.5 Reset Button

| Function | Description                |   |
|----------|----------------------------|---|
| Function | STATUS LED                 | Action  |
| Dahaat   | Blinking                   | Press and hold the reset button for about 5-15 seconds.   |
| Reboot   | Static Green               | Release the button and wait for system to reboot.         |
|          | Blinking                   | Press and hold the reset button for more than 15 seconds. |
| Deset    | Static Green $\rightarrow$ | Release the button and wait.                              |
| Reset    | Rapidly Blinking           |   |
|          | $Off \rightarrow Blinking$ | The router is now reset to factory defaults.              |

#### 2.6 Ethernet Port Indicator

| Indicator               | Status   | Description       |
|-------------------------|----------|-------------------|
| Link Indicator (Orange) | On       | Connected         |
|                         | Blinking | Transmitting data |
|                         | Off      | Disconnected      |



#### 3. Hardware Installation

#### **Environmental Requirements**

- Power Input: 9-48 VDC
- Power Consumption: Typical 2.5W (Max 4.1 W) for UR52;
  - Typical 2.8 W (Max 5.0 W) for UR55
- Operating Temperature: -20°C to 70°C (4°F -158°F)
- Relative Humidity: 0% to 95% (non-condensing) at 25°C/77°F

#### 3.1 SIM Card/Micro SD Card/SSD Installation

#### 3.1.1 SIM Card Installation

A. Push the yellow button on the left panel of the slot router, and then you will see the SIM card slot popping out directly.

B. Put SIM card onto the slot then insert the back into the hole.

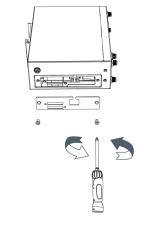




B. Insert Micro SD card.

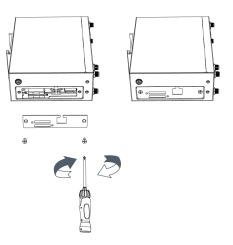
#### 3.1.2 Micro SD Card Installation

A. Unscrew the cover on the left panel of the router and then take it off.





C. Close the cover and screw it back to the router.

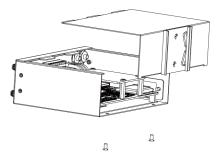


#### 3.1.3 SSD Installation

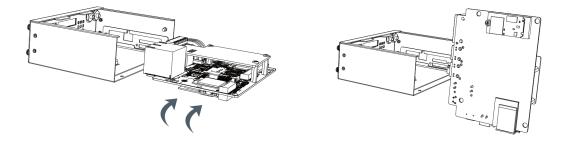


Before installing SSD, please turn off the power.

A. Unscrew the enclosure, and then remove the cover.

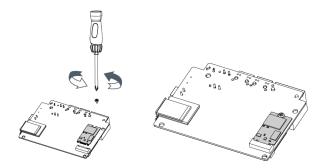


B. Unscrew the main-board, find the interface on the rear side of the main-board and then insert SSD.



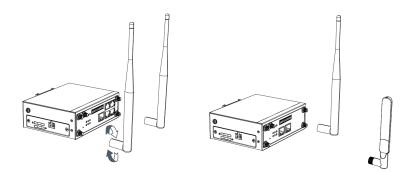


C. Screw the main-board on the cabinet and close the cover.



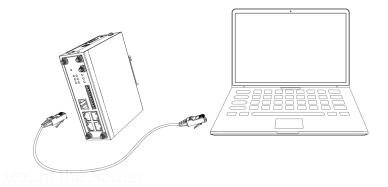
#### 3.2 Rotate the Antenna into the Antenna Connector

The external antenna should be installed vertically always on a site with a good cellular signal.



#### 3.3 Connect the Router to a Computer

Please connect PC to any port among GE 1/1-GE 1/4 of UR55 router, or to GE 1 of UR52 router directly.



#### **3.4 Mount the Router**

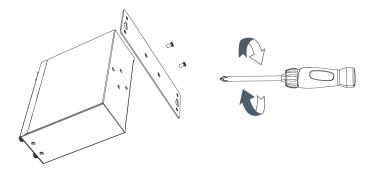
The router can be placed on a desktop or mounted to a wall or a DIN rail.

#### 3.4.1 Wall Mounting (Measured in mm)

Use 2 pcs of M3  $\times$  6 flat head Phillips screws to fix the wall mounting kit to the router, and then use 2 pcs of M3 drywall screws to mount the router associated with the wall mounting kit on the wall.



Recommended torque for mounting is 1.0 N·m, and the maximum allowed is 1.2 N·m.

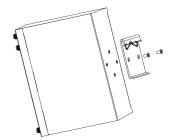


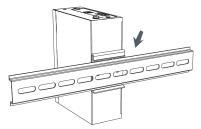
#### 3.4.2 DIN Rail Mounting (Measured in mm)

Use 2 pcs of M3  $\times$  6 flat head Phillips screws to fix the DIN rail to the router, and then hang the DIN rail on the mounting bracket. It is necessary to choose a standard bracket.



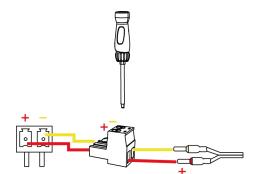
Recommended torque for mounting is 1.0 N·m, and the maximum allowed is 1.2 N·m.





#### **3.5 Power Supply Installation**

- A. Take out the terminal from the router and unscrew the bolt on terminal.
- B. Screw down the bolt after inserting power cable into the terminal.



| Connecting | the | Power | Cable |
|------------|-----|-------|-------|
| connecting | the | rower | Cable |

| Color  | Polarity |
|--------|----------|
| Red    | +        |
| Yellow | -        |



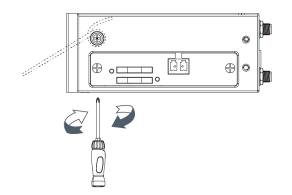
If you insert wires into the reverse holes, the router will not start and you must switch the wires into the correct holes.

#### **3.6 Protective Grounding Installation**

- A. Remove the grounding nut.
- B. Connect the grounding ring of the cabinet's grounding wire onto the grounding stud and screw up the



grounding nut.



The router must be grounded when deployed. According to operating environment, the ground wire should be connected with grounding stud of router.

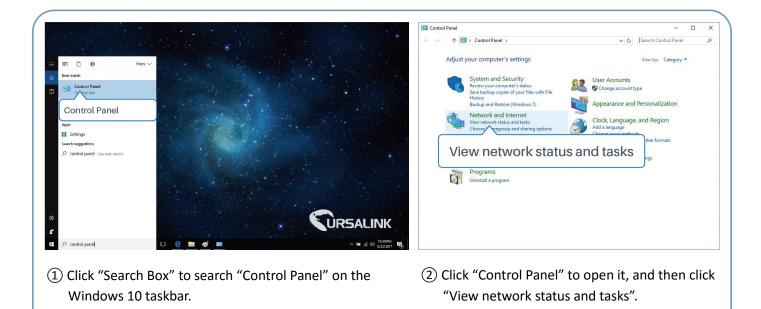


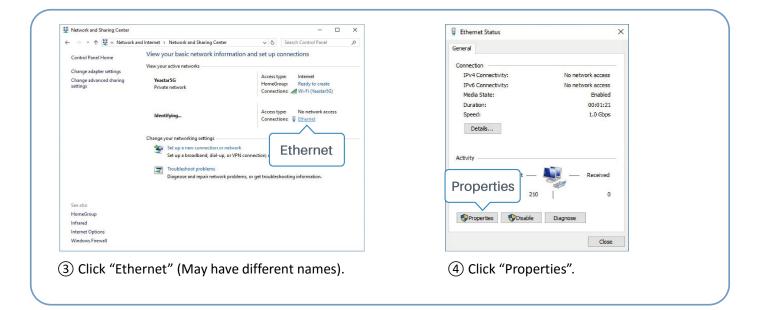
#### **Getting Started**

#### 4. PC Configuration for Web GUI Accessing to Router

Please connect PC to any port among FE 1/1-FE 1/4 of UR55 router, or to FE 1 of UR52 router directly. PC can obtain an IP address, or you can configure a static IP address manually. The following steps are based on Windows 10 operating system for your reference.

(Note: As remote access is disabled by default, you can't access to the router's Web GUI if you connect PC to WAN port of the router. But it will function properly if you enable it on the Web GUI.)







| Ethernet Properties X   | Internet Protocol Version 4 (TCP/IPv4) Properties X   | Internet Protocol Version 4 (TCP/IPv4) Properties   |
|---|---|---|
| Networking Sharing  | General Alternate Configuration   | General   |
| Connect using:  | You can get IP settings assigned automatically if your network supports<br>this capability. Otherwise, you need to ask your network administrator<br>for the appropriate IP settings. | You can get IP settings assigned<br>this capabity. Otherwise, you ne<br>for the appropriate IP settings.<br>255.255.255.0 |
| Configure   | Obtain an IP address automatically  | Obtain an IP address autor 192.168. 1.1   |
| This connection uses the following items:   | O Use the following IP address:   | Use the following IP address:   |
| Client for Microsoft Networks  File and Printer Sharing for Microsoft Networks                    | IP address:   | IP address: 192 . 168 . 1 . 20  |
| QoS Packet Scheduler  | Subnet mask:  | Subnet mask: 255 . 255 . 255 . 0  |
| Internet Protocol Version 4 (TCP/IPv4)  Microsoft Netv Adapter Multiplexor Protocol               | Default gateway:  | Default gateway: 192 . 168 . 1 . 1  |
| Internet Protocol Version 4 (TCP/IPv4)  | Obtain DNS server address automatically   | Obtain DNS server address automatically   |
|   | O Use the following DNS server addresses:   | Our Server addresses:   |
| Install Uninstall Properties  | Preferred DNS server: , , ,   | Preferred DNS server: 192 . 168 . 1 . 1   |
| Description<br>Transmission Control Protocol/Internet Protocol. The default                       | Alternate DNS server:   | Alternate DNS server:   |
| wide area network protocol that provides communication<br>across diverse interconnected networks. | Validate settings upon exit Advanced  | Validate settings upon exit   |
|   |   |   |

- Protocol Version 4 (TCP/IPv4)" to configure IP address and DNS server.
- address automatically";

following IP address" to assign a static IP manually within the same subnet of the router.

(Note: Remember to click "OK" to finish configuration.)



#### 5. Access to Web GUI of Router for Cellular Connection

This chapter explains how to log in UR52&UR55 router's Web GUI, and connect the router to cellular network.

Ursalink router provides Web-based configuration interface for management. If this is the first time you configure the router, please use the default settings below:

IP Address: 192.168.1.1 Username: admin

Password: password

#### 5.1 To Log in the Router

#### Make sure your PC is connected to the same network as the router as per <u>Section 4</u>.

A. Start a Web browser on your PC (Chrome and IE are recommended), type in the IP address, and press Enter on your keyboard.

B. Enter the username and password, click "Login".



If you enter the username or password incorrectly more than 5 times, the login page will be locked for 10 minutes.

C. When you log in with the default username and password, you will be asked to modify the password. It's suggested that you change the password for the sake of security. Click "Cancel" button if you want to modify it later.

| Old Passwor     | d     |   |
|-----------------|-------|---|
|                 | -     | _ |
| New Passwo      | rd    |   |
| Confirm New Pas | sword |   |
|                 |       |   |
|                 |       |   |



D. After you log in the Web GUI, you can view system information and perform configuration on the router.

| Status                 | Overview          | Cellular         | Network       | WLAN      | VPN | Routing | Host List | GPS |
|------------------------|-------------------|------------------|---------------|-----------|-----|---------|-----------|-----|
| Network                | System Informa    | tion             |               |           |     |         |           |     |
|                        | Model             |                  | UR52          |           |     |         |           |     |
| System                 | Partnumber        |                  | W01-S0222-G   | PS        |     |         |           |     |
| Industrial <b>&gt;</b> | Serial Number     | Serial Number    |               | 3         |     |         |           |     |
|                        |                   | Firmware Version |               | 52.0.0.10 |     |         |           |     |
| Maintenance            | Hardware Version  |                  | 0100          |           |     |         |           |     |
|                        | Local Time        |                  | 2018-03-08 10 | :58:54    |     |         |           |     |
|                        | Uptime            |                  | 00:04:23      |           |     |         |           |     |
|                        | CPU Load          |                  | 42%           |           |     |         |           |     |
|                        | RAM (Capacity/Av  | vailable)        | 128MB/66MB(   | 51.56%)   |     |         |           |     |
|                        | Flash (Capacity/A | vailable)        | 128MB/94MB(   | 73.44%)   |     |         |           |     |

#### 5.2 Configure the Cellular Connection

Take inserting SIM card into SIM1 slot as an example; please refer to the following detailed operations.

- A. Click "Network"  $\rightarrow$  "Interface"  $\rightarrow$  "Cellular"  $\rightarrow$  "Cellular Setting" to configure the cellular info.
- B. Enable SIM1.
- C. Choose relevant network type. "Auto", "4G First", "4G Only", "3G First", "3G Only", "2G First" and "2G Only" are optional.
- D. Click "Save" and "Apply" for configuration to take effect.

### 

| Status                 | Port               | WAN LA | AN                          | WLAN CO           | ellular (2) Cellular |  |  |  |
|------------------------|--------------------|--------|-----------------------------|-------------------|----------------------|--|--|--|
|                        | Cellular Setting   |        |                             |                   |                      |  |  |  |
| Network 👻              |                    |        | SIM1                        |                   | SIM2                 |  |  |  |
| Interface              | Enable             |        | 1                           |                   | ✓                    |  |  |  |
| Firewall (1) Interface | Network Type       |        | Auto                        | Ŧ                 | Auto 🔻               |  |  |  |
| QoS                    | APN                |        | Auto<br>4G First<br>4G Only |                   |                      |  |  |  |
|                        | Username           |        | 3G First<br>3G Only         | ③"Auto" or others |                      |  |  |  |
| DHCP                   | Password           |        | 2G First<br>2G Only         |                   |                      |  |  |  |
| DDNS                   | Access Number      |        |                             |                   |                      |  |  |  |
| Link Failover          | PIN Code           |        |                             |                   |                      |  |  |  |
| Routing                | Authentication Typ | ре     | Auto                        | Ŧ                 | Auto 🔻               |  |  |  |
|                        | Roaming            |        |                             |                   |                      |  |  |  |



|               |                 |          |           |            |         |      |         | Apply   |
|---------------|-----------------|----------|-----------|------------|---------|------|---------|---------|
| Status        | Port            | WAN      | LAN       | WLAN       | Cellula | r    | Loopbac | 5 Apply |
|               | Cellular Settin | g        |           |            |         | _    |         |         |
| Network 🔻     |                 |          | SIM1      |            |         | SIM2 |         |         |
| Interface     | Enable          |          | <b>\$</b> |            |         | •    |         |         |
| Firewall      | Network Type    |          | Auto      |            | Ŧ       | Auto |         | •       |
| QoS           | APN             |          |           |            |         |      |         |         |
| 400           | Username        |          |           |            |         |      |         |         |
| DHCP          | Password        |          |           |            |         |      |         |         |
| DDNS          | Access Numbe    | r        |           |            |         |      |         |         |
| Link Failover | PIN Code        |          |           |            |         |      |         |         |
| D             | Authentication  | Auto     | Auto 🔻    |            |         |      | •       |         |
| Routing       | Roaming         |          |           |            |         |      |         |         |
| VPN           | SMS Center      |          |           |            |         |      |         |         |
| System 🕨      | Connection Se   | etting   |           |            |         |      |         |         |
|               | Dual SIM Strat  | egy      |           |            |         |      |         |         |
| Industrial 🕨  | Enable NAT      |          |           |            |         |      |         |         |
|               | ICMP Server     |          | 8.8.8     | 8          |         |      |         |         |
| Maintenance • | Secondary ICM   | P Server | 114.1     | 14.114.114 |         |      |         |         |
|               | PING Times      |          | 5         |            |         |      |         |         |
| APP 🕨         | Packet Loss Ra  | ite      | 20        |            | %       |      |         |         |
|               | SMS Settings    |          |           |            |         |      |         |         |
|               |                 |          |           |            |         |      |         |         |
|               | (4) Save        | <u>,</u> | PDU       |            | *       |      |         |         |
|               | Save            |          |           |            |         |      |         |         |

If you select "Auto", the router will obtain ISP information from SIM card to set APN, Username, and Password automatically. This option will only be taken effect when the SIM card is issued from a well-known ISP.

If you select "4G First" or "4G Only", you can click "Save" to finish the configuration directly.

If you select "3G First", "3G Only", "2G First" or "2G Only", you should manually configure APN, Username, Password, and Access Number.

UR52 & UR55 routers have two cellular interfaces, named SIM1 & SIM2. Only one cellular interface is active at one time. If both cellular interfaces are enabled, SIM1 interface takes precedence by default.



#### 5.3 Check the Cellular Connection Status

#### 5.3.1 Check the Cellular Connection Ctatus by Web GUI of Router

Click "Status"  $\rightarrow$  "Cellular" to view the status of the cellular connection. If it shows "Connected", it means SIM1 has dialed up successfully.

| URSALI      | NK |                     |          |                  |            |     |         |                  |         |  |  |
|-------------|----|---------------------|----------|------------------|------------|-----|---------|------------------|---------|--|--|
| Status      |    | Overview            | Cellular | Network          | WLAN       | VPN | Routing | Host List        | GPS     |  |  |
| Network     | •  | Modem               |          |                  |            |     |         |                  |         |  |  |
|             |    | Status              |          | Ready            |            |     |         |                  |         |  |  |
| System      | •  | Model               |          | U9300C           |            |     |         |                  |         |  |  |
| Industrial  | •  | Current SIM         |          | SIM1             |            |     |         |                  |         |  |  |
|             |    | Signal Level        |          | 29asu (-56dBm)   |            |     |         |                  |         |  |  |
| Maintenance | •  | Register Status     |          | Registered (Home | e network) |     |         |                  |         |  |  |
|             |    | IMSI                |          | 460070615219248  |            |     |         |                  |         |  |  |
| APP         | •  | ICCID               |          | 898602E6131532   | 019248     |     |         |                  |         |  |  |
|             |    | ISP                 |          | CHINA MOBILE     |            |     |         |                  |         |  |  |
|             |    | Network Type        |          | LTE              |            |     |         |                  |         |  |  |
|             |    | PLMN ID             |          | 46007            |            |     |         |                  |         |  |  |
|             |    | LAC                 |          | fffe             |            |     |         |                  |         |  |  |
|             |    | Cell ID             |          | f700e28          |            |     |         |                  |         |  |  |
|             |    | IMEI                |          | 86280803245998   | 7          |     |         |                  |         |  |  |
|             |    | Network             |          |                  |            |     |         |                  |         |  |  |
|             |    | -                   |          |                  |            |     |         |                  |         |  |  |
|             |    | Status              |          | Connected <      | Connect    | ed  |         |                  |         |  |  |
|             |    | IP Address          |          | 10.39.128.14     |            |     |         |                  |         |  |  |
|             |    | Netmask             |          | 255.255.255.252  |            |     |         |                  |         |  |  |
|             |    | Gateway             |          | 10.39.128.13     |            |     |         |                  |         |  |  |
|             |    | DNS                 |          | 211.143.147.120  |            |     |         |                  |         |  |  |
|             |    | Connection Duration | 1        | 0 days, 00:15:35 |            |     |         | Manual Refresh 🔻 | Refresh |  |  |
|             |    |                     |          |                  |            |     |         |                  |         |  |  |

#### 5.3.2 Check the Cellular Connection Status by Hardware

On the other hand, you can check the status of SIM1 indicator. If it keeps on green light statically, it means SIM1 has dialed up successfully.

#### 5.4 Check out if Network Works Properly by Browser on PC

Open your preferred browser on PC, then type any available web address into address bar and see if it is able to visit Internet via UR52&UR55 router.

[END]